

11-180

Before the  
**FEDERAL COMMUNICATIONS COMMISSION**  
Washington, D.C. 20554

SEP 29 13 A 11:23

In the Matter of  
Section 63.71 Application of Verizon New  
England Inc.; Verizon New York Inc.;  
Verizon Delaware LLC; Verizon Virginia  
Inc.; Verizon Washington, D.C. Inc.;  
Verizon Pennsylvania Inc.; Verizon Maryland  
Inc.; and Verizon New Jersey Inc

For Authority Pursuant to Section 214 of  
the Communications Act of 1934,  
To Discontinue the Provision of Service

FILED/ACCEPTED  
SEP 29 2011  
Federal Communications Commission  
Office of the Secretary  
File no.

**SECTION 63.71 APPLICATION OF VERIZON NEW ENGLAND INC.;  
VERIZON NEW YORK INC.; VERIZON DELAWARE LLC;  
VERIZON VIRGINIA INC.; VERIZON WASHINGTON, D.C. INC.;  
VERIZON PENNSYLVANIA INC.; VERIZON MARYLAND INC.;  
AND VERIZON NEW JERSEY INC.**

Verizon hereby submits this Application for authority under Section 214(a) of the Communications Act and Section 63.71 of the Commission's rules to discontinue its Customer Service Management as an optional feature of Frame Relay Service ("CSM"), tariffed in FCC 1 and 20, throughout its service territory.

As required by Sections 63.71(a) and (b) of the Commission's rules, Verizon provides the following information:

**1. Name and Address of Carriers (47 C.F.R. §§ 63.71 (a)(1), (b)(2)):**

**Verizon New England Inc.**  
125 High Street – Oliver Tower  
7th Floor  
Boston, Massachusetts 02110

**Verizon New York Inc.**  
140 West Street  
New York, New York 10007

**Verizon Delaware LLC**  
901 Tatnall Street  
Wilmington, Delaware 19801

**Verizon Virginia Inc.**  
703 East Grace Street  
Richmond, Virginia 23219

**Verizon Washington, D.C. Inc.**  
1300 I Street, N.W.  
Suite 400 West  
Washington, D.C. 20005

**Verizon Pennsylvania Inc.**  
1717 Arch Street  
Philadelphia, Pennsylvania 19103

**Verizon Maryland Inc.**  
1 East Pratt Street  
Baltimore, Maryland 21202

**Verizon New Jersey Inc.**  
540 Broad Street  
Newark, New Jersey 07102

**2. Date of Planned Service Discontinuance (47 C.F.R. §§ 63.71(a)(2), (b)(2)):**

Subject to the Commission's authorization to discontinue CSM pursuant to Section 63.71(c) of the Commission's rules, effective on or after December 30, 2011, Verizon will discontinue its CSM service.

**3. Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):**

Subject to the Commission's authorization, Verizon will discontinue CSM in Connecticut, Delaware, Maryland, Massachusetts, New Jersey, New York, Pennsylvania, Rhode Island, Virginia, and Washington D.C.

**4. Brief Description of Type of Service Affected (47 C.F.R. §§ 63.71(a)(4), b(2)):**

CSM is a web-based reporting tool, which permits enterprise, government, and medium business customers to view switch-based utilization statistics and status information relating to their Frame Relay network circuits.

The public convenience and necessity will not be impaired by this proposed service discontinuance because no customers are currently subscribing to this service and because comparable alternative services are available. Customers may review the same utilization statistics as provided through CSM using available CPE devices. These CPE devices include products provided by Digilog (i.e. Digilog Network Access and Monitoring System (NAMS) software, the Network Supervisory System II (NSS II) test access hardware, and the HP J2300 protocol analyzer which allow central site technicians to test and perform remote protocol analysis throughout the Frame Relay network. Other alternatives include Cisco's Traffic Monitor, which is a real-time graphical application that retrieves and displays traffic conditions for products including Frame Relay.

**5. Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71 (b)(3)):**

There are currently no customers for Verizon's CSM service. Accordingly, there are no customers to notify concerning the proposed discontinuance.

As required by Section 63.71(a) of the Commission's rules, copies of this Application are being sent via first class U.S. Mail to the governor and public utilities commission for each impacted state, and also to the Special Assistant for Telecommunications at the Secretary of Defense.

**6. Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):**

Verizon is considered dominant with respect to the services to be discontinued.

**CONCLUSION**

Verizon respectfully requests that the Commission approve this Application.

Respectfully submitted,



Michael Glover  
*Of Counsel*

Edward Shakin  
Katharine R. Saunders  
Verizon  
1320 North Courthouse Road – 9th Floor  
Arlington, Virginia 22201  
(703) 351-3097

*Counsel for Verizon*

September 29, 2011

**CERTIFICATE OF SERVICE**

I hereby certify that on this 29th day of September 2011, I served a copy of the foregoing  
Section 63.71 Application by U.S. Mail postage prepaid to the following on the attached list:



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Katharine R. Saunders

**CONNECTICUT**

Department of Public Utility Control  
10 Franklin Square  
New Britain, CT 06051

The Honorable Dannel P. Malloy  
Office of the Governor  
State Capitol  
210 Capitol Avenue  
Hartford, CT 06106

**DELAWARE**

Public Service Commission  
Cannon Building, Suite 100  
861 Silver Lake Boulevard  
Dover, DA 19904

The Honorable Jack Markell  
Office of the Governor  
Tatnall Building  
William Penn Street, 2<sup>nd</sup> Floor  
Dover, DE 19901

**MARYLAND**

Maryland Public Service Commission  
6 St. Paul Street  
16<sup>th</sup> Floor  
Baltimore, MD 21202-6806

The Honorable Martin O'Malley  
Office of the Governor  
State House  
100 State Circle  
Annapolis, MD 21401-1925

**MASSACHUSETTS**

Department of Telecommunications  
And Cable  
Sharon E. Gillett, Commissioner  
One South Station, 2<sup>nd</sup> Floor  
Boston, MA 02110

The Honorable Deval Patrick  
Office of the Governor  
Room 360  
Boston, MA 02133

**NEW JERSEY**

Board of Public Utilities  
Two Gateway Center  
Newark, NJ 07102

The Honorable Chris Christie  
Office of the Governor  
P.O. Box 001  
Trenton, NJ 08625

**NEW YORK**

Office of Consumer Service  
3 Empire State Plaza  
Alban, NY 12223-1350

The Honorable Andrew Cuomo  
Office of the Governor  
State Capitol  
Albany, NY 12224

**PENNSYLVANIA**

Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

The Honorable Tom Corbett  
Office of the Governor  
225 Main Capitol Building  
Harrisburg, PA 17120

**RHODE ISLAND**

Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

The Honorable Lincoln D. Chafee  
Office of the Governor  
222 State House  
Providence, RI 02903-1196

**VIRGINIA**

State Corporation Commission  
Division of Communications  
P.O. Box 1197  
Richmond, VA 23218

The Honorable Robert F. McDonnell  
Office of the Governor  
Patrick Henry Building  
1111 East Broad Street, 3<sup>rd</sup> Floor  
Richmond, VA 23219

**DISTRICT OF COLUMBIA**

District of Columbia Public Service  
Commission  
1333 H Street, NW  
Suite 200, West Tower  
Washington, DC 20005

The Honorable Vincent C. Gray  
Office of the Governor  
John A. Wilson Building  
1350 Pennsylvania Avenue, NW  
Washington, DC 20004

**Secretary of Defense**  
**Attn: Special Asst. for**  
**Telecommunications**  
**Pentagon**  
**Washington, DC 20301**